



Truespoke® Wire Wheels Limited Warranty

Motorspot, Inc. warrants the wheel, to the original purchaser, from the date of delivery for two years against defective material and workmanship on the hub, spokes and outer rim under normal use and 30 days for out of round conditions. The chrome finish is covered for one year from the date of delivery for defects in workmanship and materials. **Rust is NOT covered at all and is a maintenance issue.** Our wheels leave our factory free from any rust.

Proper maintenance will protect against rust.

Leakage: Wheels sold as a wheel and tire package by us carry a one year warranty against leaks. Wheels sold without tires carry a 90 day warranty against leaks. Nearly all leaks we have repaired were due to faulty tire mounting by the tire technician. Never let an inexperienced technician without the proper tools mount and balance your wheels.

This warranty extends to the original purchaser only and is not transferrable.

Prior to mounting tires on your new wheels, test-fit the wheels on your car. Make certain that the wheels will clear and fit your brakes, drums, suspension, body and fender skirts. If there is any fitment problem, contact us immediately. **Wheels that have been mounted with tires are NOT returnable no matter who is at fault.** Never fasten lug nuts with air wrenches. This can damage the chrome. Always use hand tools.

In the event you have a problem with our wheels, contact us immediately. **Do not attempt to repair the wheel yourself or your warranty will become void.**

Motorspot, Inc. has the sole discretion as to whether or not the wheel found to have a problem should be repaired or replaced. Motorspot, Inc. will NOT be responsible for installation charges, shipping costs or incidental expenses.

Your warranty will become void if any of the following things have occurred:

- Wheels subject to abuse, damage, racing, excess loading, “hopping” or “jumping”
- Improper tire installation or improper mounting of balancing weights, hubcaps or spinners.
- Damage to the finish or chrome plating due to stone chips, road hazards, lack of maintenance or excessive exposure to water, moisture or dirt. Please refer to our installation instructions for advice on how to maintain your wheels and prevent rust.
- Damage caused by the use of unapproved polishes or other agents that can harm the surface or component parts of the wheels.
- The wheels have been repaired, altered or modified by any person or company other than us.

Rust is NOT covered by this warranty and can be prevented by proper care.

This warranty is the sole warranty and is in lieu of any other warranty, express or implied including the warranty of merchantability and fitness for a particular purpose. Motorspot, Inc. will NOT be responsible for any other remedy including diagnosis, removal and installation labor, loss of vehicle use, vehicle damage, loss of time, inconvenience or any other incidental or consequential damages.

Never attempt to repair a flat tire with a “fix-a-flat” type product. It will ruin your silicone liner in the wheel. Flat tires must be fixed by an experienced tire dealer. Make certain that your installer does not exceed our air pressure instructions, by doing so, your wheels may leak air. Installing improperly sized tires, such as bias-ply 5.20's on too wide of a wheel violates our warranty and leaks will not be covered.

Return Information: We will not accept unauthorized returns. Please call us for assistance with an order for a return authorization number. Returned wheels or accessories must be unused, in original condition and in original packaging. **The merchandise must be returned to us within 30 days after shipment to be eligible for a return or adjustment.**

Returned items are thoroughly inspected prior to determination of credit, replacement or refund. There is no refund available on special or custom orders. **A 20% restocking fee will be applied on all returns not due to our fault.** There is no refund for shipping charges on returned merchandise.

Inner liners damaged by faulty installation will not be repaired under warranty.

Claims for damage, shortage or manufacturing error must be made within seven (7) days of the receipt of the merchandise. Call 760-731-8303 or email sales@truespoke.net to report a claim. Claims made after 7 days from the receipt of the merchandise will not be honored. Claims for finish problems, damage or incorrect size or fitment must be made prior to installing accessories or mounting tires.

If a package appears damaged when delivered to you, you must state in writing, to the shipping company when you sign for the packages. If damage is discovered after opening the packaging, please notify the carrier immediately. We provide undamaged merchandise, properly packaged to the carrier when we ship.

Claims for damage must be made to the carrier, not to Motorspot, Inc.

Important: All claimed defective returns will be reviewed by quality control personnel in a fair, responsible and transparent manner. Any defects not found to be Motorspot, Inc.'s responsibility will be rejected and returned to the customer at the customer's expense.

Investigation of previously transacted items: Any investigation or copies requested by a customer that has been determined by us as already submitted will require a handling fee of \$50.00 per item.

If you should have any questions, please feel free to call us at 760-731-8303. We are grateful for your business and it is our mission to make our customers completely satisfied with our wheels and accessories. We do our utmost to offer the highest quality products, safely packaged and delivered to you.

With sincere appreciation,
Motorspot, Inc.



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