

Truespoke® Wire Wheel Tire Leakage Warranty

- **If you purchased a wheel and tire package from us**, we warranty the wheels against leakage for twelve (12) months from the date of your receipt of the wheels and tires. In the unlikely event of a leak, we will be responsible for repairs to the wheel, dismounting of the tire, re-mounting and balancing of the wheel and tire. The wheel with tire must be returned to us, and only us. Shipping the wheel and tire back to us will be at the customer's expense. **The wheel MUST be shipped back to us with the tire still on it.** We want to make sure that when the wheel is returned to you, that the leak will not occur again. **Shipping costs are not covered by our warranty. The use of "Fix-A-Flat" type products will void this warranty.**
- **If you purchased wheels only without tires**, we warranty the wheels against leakage for three (3) months from the date of your receipt of the wheels. Should you experience a leak, **the wheel MUST be returned to us with the tire on it.** Do NOT dismount the tire. We will be responsible for the dismounting, repair, re-mounting and balancing, as long as the cause of the leak was our fault due to our workmanship or materials. However, if we determine that the cause of the leak was due to improper installation by the tire shop that performed the installation or if the inner liner of the wheel has been damaged in some way, under those circumstances, the cost of repair, dismounting, re-mounting and balancing will be the responsibility of the customer. **Shipping costs are not covered under our warranty.** We will prepare an invoice for you to submit to the tire shop that caused the leaking condition so that you may seek reimbursement.
- Over 90% of all wheel leaks we have investigated are due to improper tire installation onto the wheel. Careless installation can damage the silicone liner that has been used since 1974 by our company to make your wheel tubeless. It is very easy for us to determine the cause of the leak. We often find small holes, tears or gouges to the silicone liner, caused by the installer, which led to the leakage.
- Please, never have a tire shop mount tires on to your wire wheels if the technician does not have actual experience with wire wheels and the proper tools to do the job without harming your wheel. A technician, who follows our instructions correctly, should not harm your wheel.
- **Always test-fit your wheels on your car before mounting tires.** Wheels that have been mounted with tires are not returnable for any reason. **This is very important.**
- **Our promise:** Since 1974, Truespoke® has acted in a fair and responsible manner when it comes to any warranty claim. We will investigate the cause and origin of the leaking wheel and give all reasonable doubts in the favor of our customer. We want our customers to have a great experience with our wheels. Never hesitate to contact us with any questions or for technical support.
- Sincerely appreciated - Truespoke® Wire Wheels.

America's favorite wire wheels since 1974. Insist on the real thing. Accept no imitations.



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